

RAIMA EQUITIES PRIVATE LIMITED

APEEJAY HOUSE, A/6/1 , BLOCK – A , 6TH FLOOR, 15 PARK STREET , KOLKATA 700016

MEMBER OF NSE BSE AND DEPOSITORY PARTICIPANT OF CDSL

ANNEXURE – A

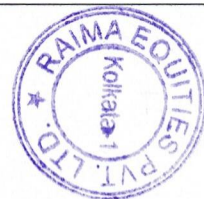
ESCALATION MATRIX:

- For any grievances or investor complaint , Please mail us at essar_investorgrievences@yahoo.com

Details Of	Contact Person	Address	Contact Number	Email ID	Working Days
CUSTOMER CARE	PRADEEP KUMAR ADAK	APEEJAY HOUSE, A/6/1, BLOCK -A, 6 TH FLOOR, 15 PARK STREET, KOLKATA 700016	9903260727	P.ADAK@RAIMAEQUITIES.COM	10AM TO 5 PM – MON TO FRI
HEAD CUSTOMER CARE	NEHA AGARWAL	APEEJAY HOUSE, A/6/1, BLOCK -A, 6 TH FLOOR, 15 PARK STREET, KOLKATA 700016	7548970164	NEHA.AGARWAL@RAIMAEQUITIES.COM	10AM TO 5 PM – MON TO FRI
COMPLIANCE OFFICER	RAVI SHANKAR AGARWAL	APEEJAY HOUSE, A/6/1, BLOCK -A, 6 TH FLOOR, 15 PARK STREET, KOLKATA 700016	9831598057	RAGARWAL@RAIMAEQUITIES.COM	10AM TO 5 PM – MON TO FRI
DIRECTOR	AMIT RATHI	APEEJAY HOUSE, A/6/1, BLOCK -A, 6 TH FLOOR, 15 PARK STREET, KOLKATA 700016	9038051817	AMIT.RATHI@RAIMAEQUITIES.COM	10AM TO 5 PM – MON TO FRI

For RAIMA EQUITIES PRIVATE LIMITED

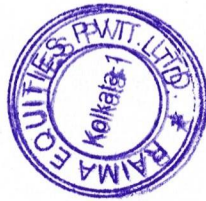
Compliance Officer



In absence of response / complaint not addressed to your satisfaction, you may lodge a complaint with the concerned Stock Exchange / Depository at the following :-

Exchange	Web Address	Contact Number	Email ID
BSE	www.bseindia.com	022-22728097	is@bseindia.com
NSE	www.nseindia.com	1800220058	ignse@nse.co.in
CDSL	www.cdslindia.com	022-22723333	complints@cdslindia.com

If also not satisfied with the above concerns, investors may contact/ lodge grievances with SEBI at <https://scores.gov.in>. For any feedback or further assistance, please contact SEBI Office on Toll Free Helpline No. 1800227575 / 18002667575



For RAJMA EQUITIES PRIVATE LIMITED

Compliance Officer